

To our valued patients and families,

In this unprecedented time in the world, we are experiencing frequent changes to the way we live but every shift is for one purpose – the health of the community. Just like you, Invisible Orthodontics is being affected and we wanted to inform you of our situation.

The Australian Health Protection Principal Committee has advised that all dental practices implement level 3 restrictions in order to prevent the spread of COVID-19. This means that all dental professionals are required to defer routine examinations and treatments. For us, this means we are required to defer all routine orthodontic adjustments. Given that we cannot perform our services, Invisible Orthodontics will temporarily close until we have authority to begin practicing again.

Dr Vas Srinivasan has built Invisible Orthodontics on a platform of community and customer service and the restrictions are very upsetting to our practice and staff, but it is a decision that has our patient's and broader community's best interests at heart. For those of you with appliances on your teeth, we understand the distress that our closed practice may bring to you. Through our guidance, we will ensure (virtually) that your treatment will either continue to progress or will be well maintained.

At this stage we are available for true urgencies and emergencies. Most instances of discomfort can be managed at home under our direction and guidance by phone on: (07) 5437 8080. It is also possible to organise an online consultation.

If you have further questions, we would encourage you to email:

info@invisibleorthodontics.com.au

To stay informed, we recommend visiting our website and Facebook page for updates.

Website: <https://www.invisibleorthodontics.com.au>

Facebook: <https://www.facebook.com/invisibleortho>

We also intend to add content to our Invisible Orthodontics YouTube channel describing how to manage your appliances at home. YouTube: <https://www.youtube.com/channel/UCrEKJl-bxytMtX8Wi349boA> or try searching Invisible Orthodontics on YouTube.

Thank you for helping Invisible Orthodontics be part of the COVID-19 solution. In dentistry, we are particularly exposed through personal contact and the aerosols that are generated, so our closure will make a difference to the spread. We thank you for helping us to manage this situation by only visiting our practice for true emergencies.

We want to thank you, from the bottom of our hearts, for being part of our Invisible Orthodontics community. Our thoughts are with all of you and your families during this difficult time. Stay safe and stay home as much as possible.

With sincere gratitude and thanks,

Dr. Vas Srinivasan and the Team at Invisible Orthodontics